

Accelerate Your Business Success with Our Integrated IT Services

“According to Forrester Research, it costs five times more to find a new customer than to retain a current customer. Sometimes, small changes have a big impact on how customers perceive the quality of your service and make the difference between loyalty and high churn rates.”

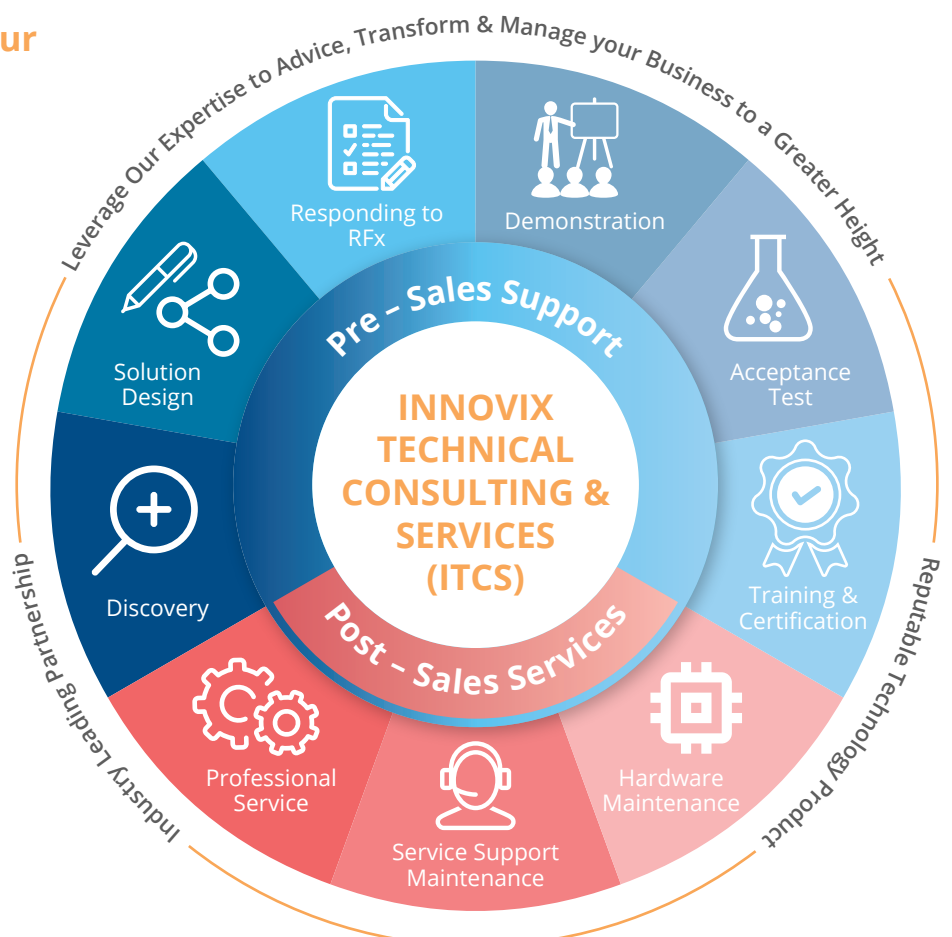
Keeping up with the latest technology advances, Innovix constantly enhance its IT services to keep your business moving efficiently and effectively in the marketplace.



End-to-end IT Services for your Business Growth

Whether you're looking to help your customer to translate business needs into technical solutions or deploying suitable service support maintenance, Innovix can help by working with you to optimize your technology investments and extend your business capabilities.

Innovix end-to-end IT services demonstrate options based on your needs through a hybrid approach, which help you to identify savings potential, reduce complexity, increase operational efficiency at the same time provide you with the most effective outcome.



Technical Consulting & Support Services Options

Innovix offers a wide variation of technical consulting and support services that cater to your needs and budget.

Pre-Sales Support Includes:

- Solution Design
- Solution Center
- Proof of Concept Creation
- Product Demonstration

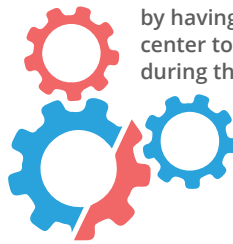
Post-Sales Services Includes:

- Professional Service:
 - Certified Engineers
 - Deployment Services (Install & Configure)
 - Migration
 - Relocation & Cabling
- Service Support Maintenance:
 - Onsite Token Service
 - Scheduled Preventive Maintenance
 - 24x7 Call Centre
- Hardware Maintenance:
 - Multi-vendor Support
 - 24x7 Local Call Centre
 - Pre-owned Hardware & Parts
 - Replacement Loaner

Benefits of Outsourcing IT Maintenance and Support Services

Improve Business Efficiency

by having dedicated 24x7 local call center to take care of your customer during their downtime.



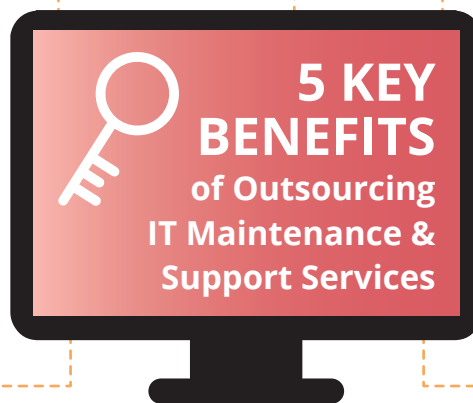
Lower Operational Cost

when your fixed IT expenses are converted to variable costs, allowing you to spend only on services that you need.



Availability of the Expertise

having access to a team of highly-trained, experienced, certified specialist to take care of your IT system.



Risk Reduction

through saving yourself from the potential headache by having all the skill sets needed to respond to business requirements when downtimes occur.



Flexibility

in accommodating sudden demands without causing a huge impact on overall operations.

Contact us and find out how Innovix can help!
Email us at ITCS@innovix.com.sg

How you need it is how we deliver it.